

Customer Information

Dear customer,

The following customer information site fulfills our legal duties to inform and to notify. We here inform you about all matters concerning the conclusion of the contract through your order and its processing.

The customer information does not represent any contractual conditions. These can be found in the General Terms and Conditions. You obtain all customer information with the delivery of the goods by means of a delivery note.

1. Information about the supplier

This internet site is an offer from:

Helmut Weitze Militärische Antiquitäten,
Neuer Wall 18, 2. Stock
20354 Hamburg,
(+49) 040 / 35 27 61,
(+49) 040 / 35 35 63,
E-Mail: info@weitze.net

Complaints can be made here, too.

Turnover tax identification number: DE 118954917

2. Information about the right of revocation and notification:

2.1 Right of revocation

As a consumer (§ German Civil Code (BGB)), you have the right to cancel the contract within six months in text form (e.g. letter, fax, email) without indicating any reason or by returning the goods. The term begins upon the reception of the goods, but not before the reception of this notification. To observe the time limit, it is sufficient to send the letter of revocation in due time or to return the goods in due time. The revocation is to be sent to the above mentioned address, email or fax. Furthermore, we will buy back any piece for a period of 2 years from the invoice date, for 70% of the retail price paid (reference books and literature not included).

2.2 Consequences of revocation

In case of a valid revocation the received reciprocal services are to be returned and drawn profits (e.g. lost interest), if applicable, are to be surrendered. If you cannot return the received service in whole or in part or if you can return it in a deteriorated state only, you are insofar obliged to pay a compensation. This is not applicable, if the deterioration is exclusively due to an examination of the object, as it would be possible in a shop for example. Furthermore, you can avoid the compensation by using the object not like the owner and avoiding everything that reduces the object's value. You have to carry the costs of the return, if the delivered goods comply with the ordered goods and if the price of the returned goods is below the amount of 40,00 euros or, in case of a higher price of the goods, if you have not reciprocated or payed a partial payment agreed by contract at the time of the revocation. Otherwise, the return is cost-free for you. Goods which cannot be sent in a parcel will be picked up.

End of the notification of revocation

3. Information about individual contractual provisions

a) General Terms and Conditions

Our General Terms and Conditions in the respectively valid version apply.

b) Features of the goods and services, prices are described in direct context with the offered product. Partly, you can choose.

c) Payment and performance

You can choose even the kind of the delivery and payment.

d) Technical steps to the conclusion of the contract/error correction

The contract between you and us is concluded in the following way:

1. You can choose from the offer and place articles into the shopping basket by clicking the "check box" beside the trade description as a link "into basket".
2. You can modify the content of the basket or empty it completely, if you click the menu button "view cart" in the menu bar. The modifications can be done with the help of the mouse.
3. By clicking the button "Proceed to checkout" you are forwarded to a page where the customer information is being displayed. At the bottom of that page, you accept our General Terms and Conditions, which you can once again consult at this point.
4. By clicking the button "Next" you are forwarded to a page where you can place your order by entering your name, the delivery address, telephone number, email address and the method of payment.
5. In "step 3", you have once again the possibility to modify your delivery data and the method of payment. Clicking the button "Submit order" places a binding order for the articles in your basket with Helmut Weitze, Militärische Antiquitäten [Military Antiques].
6. The entry of the order is indicated to you immediately on a website after having sent the order. The contract is concluded after we will have accepted the order and sent you a confirmation via email. If you click the button "Back" instead of the button "Send order", no contract will be concluded.